



MIGRATION CONDITIONS

(Version 04- 2024/09)

1 – The new Fleetboard Portal – Your advantages

- One portal for all Fleetboard services including Mercedes-Benz Trucks Uptime
- Intuitive web solution with modern user interfaces
- Customisable dashboard and notifications
- Location-independent use on multiple end devices
- Fast and flexible further development of functions thanks to cloud solution
- Reduced downtime with faster troubleshooting using cloud solution

2 – Availability of services

The Fleetboard Portal and the services offered are continuously being refined. However, this means that some services and functions known from the Fleetboard Cockpit may not be fully available at the time of your migration. However, most of them will be implemented soon based on the latest technology (see 2.2).

2.1 Service portfolio in the new Fleetboard Portal

Fleetboard Cockpit	New Fleetboard Portal		
Service name	Application	General availability	Available at date of migration
Mercedes-Benz Trucks Uptime	Uptime	✓	✓
FB Mass Memory Download	Compliance	✓	✓
FB Driver Card Download	Compliance	✓	✓
FB Time Recording	Compliance	✓	✓
FB Service	Uptime	✓	✓
FB Uptime*	Uptime	✓	✓
FB Mapping	Map	✓	✓
FB Track & Trace	Map	✓	✓
FB Trip Records	Logbook	✓	✓
FB Performance Analysis	Analytics	✓	✓
FB Reports	Analytics	✓	✓
FB APIs	Administration	✓	Partly
FB Trailer ID	n/a	✗	
FB Trailer Data	n/a	✗	
FB Logistics	n/a	✗	
FB Messaging	n/a	✗	
Basic Connectivity	n/a	✗	
Mercedes-Benz Truck App Portal**	n/a	✗	

*Displayed as FB Diagnosis Control in New Fleetboard Portal

**Due to phase-out, no upselling after migration possible

2.2 Product maturity at time of migration

Functional deviations (Cockpit/Mercedes-Benz Uptime Portal vs. new Fleetboard Portal)		
Service affected	Type of deviation	Deviation explanation
Mercedes-Benz Trucks Uptime, FB Mapping, FB Trip Records, FB Service, FB Uptime (FB Diagnosis Control), FB Mass Memory Download, FB Driver Card Download	Temporary function delta (available later in 2024)	<ul style="list-style-type: none"> Display of inactive assets and respective data
FB Reports	Temporary function delta (available later in 2024)	<ul style="list-style-type: none"> Display of maintenance activity due date (e.g., motor, time-based maintenance)
FB Mapping	Temporary function delta (available at a later stage)	<ul style="list-style-type: none"> Display of PTO activities on the map and table entries in the activities table Display of distance to next POI: POIs as reference points Route Planning: Export/Print functionality, Possibility to search routes/addresses also via GPS coordinates
	Function cancellation (no longer available)	<ul style="list-style-type: none"> Display of positions on the map as a trace for 30 days back (now instead limited to 48 hours) Display and export of positions for 30 days at once (instead limited to a maximum of 48 hours at once, but data can be selected up to 12 months from the past)
FB Trip Records	Temporary function delta (available at a later stage)	<ul style="list-style-type: none"> Display of PTO activities within Logbook (Trip Records & Trip Diagram) Display of distance to next POI: POIs as reference points Display of Tours from Analytics as Diagram in FB Trip Records

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FB Track & Trace	Function improvement (available shortly after migration)	<ul style="list-style-type: none"> Shorter tracking intervals for vehicles with Truck Data Centre 6 and 7 LTE or newer: standard tracking interval is 3 minutes (Cockpit: 30 minutes), with Track & Trace it is 30 seconds (Cockpit: 10 min). Technical change will take place approx. 3 weeks after successful migration at the earliest depending on the vehicles' reachability.
Mercedes-Benz Trucks Uptime	Temporary function delta (available at a later stage)	<ul style="list-style-type: none"> Map integration within application Uptime Display of air filter in status data section Display of single signals: Engine oil quality, oil pressure, defect lightning bulbs
FB Service	Function cancellation (no longer available)	<ul style="list-style-type: none"> Display of single signals: Defect lightning bulbs, oil viscosity, oil pressure, transmission oil quality Implementation of air filter
FB Uptime (FB Diagnosis Control)	Function cancellation (no longer available)	<ul style="list-style-type: none"> Manual vehicle request for specific error codes
FB Mass Memory Download & FB Driver Card Download	Function cancellation (no longer available)	<ul style="list-style-type: none"> Technical support of Local Card Reader (instead: DAKO Card Hotel Solution) Individual adjustable storage duration for *.ddd-files: Now default setting 36 months after first download
	Function improvement (available after migration)	<ul style="list-style-type: none"> Automatic assignment of company card to vehicles
FB Time Recording	Function cancellation (no longer available)	<ul style="list-style-type: none"> No vehicle view available (it is still possible to filter by vehicle)
	Function improvement (available after migration)	<ul style="list-style-type: none"> If the FB driver card download service is booked, manual supplements/missing events are synchronized with the *.DDD file

2.3 Availability of further Cockpit functions

Partner fleet links: The partner fleet functionality (mirroring of individual vehicles/all vehicles from one fleet to another) is not yet available. A basic functionality is available for subcontractors. However, there is no integrated view of all vehicles in one fleet.

Rental vehicles: Rental vehicles (e.g. from CharterWay) cannot currently be displayed or integrated in your fleet.

Fleetboard APIs: At the time of migration, the API is only supported for the Analytics service. The APIs of all other services will be provided at a later date.

It is currently not possible to restrict an API role to an asset group. When creating an API role, the option "Assign all asset groups" must therefore always be selected. This means that all assets are always taken into account when data is transferred via API.

Please also note the separate document on the SOAP API in the download area. This contains information on the supported SOAP methods.

Fleetboard apps: Only limited functions of the previous Fleetboard Driver, Manager and Fleet apps will be available after migration. However, a new holistic app solution – the Fleetboard App – is already partly available at time of migration. The new App only works for already registered Fleetboard Portal users and for the service Analytics. The user Driver will have access to the App at a later point of time. More services are in development.

Diesel and electric fleets: It is not possible to activate diesel and electric vehicles in a single fleet. Please use two separate fleets. You can switch between them easily by changing the Tenant selected in the portal.

Local card reader: The local card reader is no longer supported. Instead, we provide a more advanced solution – Fleetboard Remote Card Hosting (by DAKO).

Fleetboard Driver Card: The Fleetboard driver card is still supported in the new Fleetboard portal. Please note that there must always be a 1:1 relationship (one driver = 1 driver card).

MB TAP: The Mercedes-Truck App Portal will continue to be available to you at the familiar address until 12/2024. Usage will not be affected by the migration.

3 – Important information for migration

3.1 Data transfer

All fleet master data (driver and vehicle information) will be transferred during migration. The transfer of further historical data depends on the services involved and can take some time to be fully visible after migration.

Historical data availability:

Mercedes-Benz Trucks Uptime: All historical data is transferred.

Mass Memory Download and Driver Card Download: All historical data are transferred. However, once the fleet is migrated, the service is no longer usable in the Fleetboard Cockpit.

FB Time Recording: Historical data is not transferred. Data has been collected in the new portal since 05.08.2024. If the FB driver card download service is booked, this data is synchronized.

FB Mapping: POIs are transferred. It might take up to 24 hours after migration until a vehicle position is visible.

FB Trip Records: Historical data is not transferred. It might take up to 24 hours after migration until data is available. An activity change is needed (e.g. driving / standing)

FB Performance Analysis: Aggregated historical data from the last 24 months from the time of migration is transferred. Aggregated data is available in monthly or weekly views. It might take up to 48 hours after migration until driver grades are fully recalculated in the new portal.

User accesses assigned in the old systems are not automatically transferred due to data protection reasons. However, along the migration process you have the option of assigning further users who will also be invited to the new Fleetboard Portal.

Due to technical reasons, certain master data (e.g. vehicle and driver naming, naming of driver and vehicle groups) might contain additional characters (e.g. blanks) after the migration.

3.2 Contract

The technical migration will not change the contractual relationship. No additional costs are charged for using the new Fleetboard Portal.

3.3 Service portfolio expansion

After migration, you can initially expand your portfolio of services to include the services available at that time from the Fleetboard Portal (see point 2.1). You will be able to expand your service portfolio as desired as soon as further services are fully available.

3.4 Transitional phase for new Fleetboard Portal, Cockpit and Mercedes-Benz Uptime Portal

You will be able to access the legacy systems for further 3 months from the time of migration. Please note that your access will then only allow limited reading rights. You can perform administrative tasks directly in the new Fleetboard Portal. You will receive a reminder before your access to the legacy system is permanently deactivated.

3.5 Hardware requirements

Please note that the FB Portal is not compatible with the following older hardware generations and no data can be retrieved for any vehicles:

- 3rd generation telematics platform
- 2nd generation telematics platform
- Telematics platform 1st generation

Do you have any further questions? Then please take a look at the FAQs on our Fleetboard website or in the Support Center of the Fleetboard Portal after migration. If you have any technical problems, please contact the support.

We hope you enjoy using the new Fleetboard Portal!