



Notes on migration when using the Fleetboard SOAP API

(Version 01 – 2024/09)

If you use the Fleetboard SOAP API to integrate Fleetboard data into your own or third-party systems (third-party system), the following steps must be carried out.

If necessary, please provide the following information to your IT department or your IT service providers.

Step 1 – before or during migration: Customize API endpoints (URL)

As part of the migration, the endpoints (URL) of the SOAP services used must be adapted. "soap.fleetboard.com" or "www.fleetboard.com" must be replaced by "soap.api.fleetboard.com".

Example for BasicService:

Previous endpoint: https://soap.fleetboard.com/soap_v1_1/services/BasicService

Future endpoint: https://soap.api.fleetboard.com/soap_v1_1/services/BasicService

This step can also be performed before the migration. The new endpoints will be available from 15.04.2024. As long as the migration has not yet started and no new SOAP API user has been stored in the external system, the SOAP calls will continue to be forwarded to the old system.

Note: As needed, to change the endpoint, you need the support of your IT service provider. We therefore recommend that you carry out or clarify this change before the migration since it might take some time.

Step 2 – after migration

1. **Creating a SOAP API user in the Fleetboard Portal**
2. **Saving the access data generated in step 2 in the external system**

Create a SOAP API user for each external system connected via the Fleetboard SOAP API in the administration area of the portal.

An “API user ID” and a “Secret key” are automatically created during creation.

In the external system, enter the “API user ID” as *the* user and the “Secret key” as *the* password in the Fleetboard access data. The fleet name remains unchanged.

We will approach you again at a later point in time for the migration of your fleet to the new Fleetboard Portal. A separate communication with detailed information will follow.

Do you still have questions? Then please take a look at our FAQs on the Fleetboard website or after the migration in the Support Center in the Fleetboard Portal. If you have any technical problems, please contact support.

Availability of SOAP methods

If you use the Fleetboard SOAP API, please be aware that after migration to the New Fleetboard Portal, not all former SOAP methods will be available. Please see the below list for details on the availability.

SOAP Service	SOAP Method	Availability in New Fleetboard Portal
BasicService		
	login	Available
	logout	Available
	getVehicle	Available
	getDriver	Available
	getVehicleGroup	Available
	getDriverGroup	Available
	getFleet	Available
	getServerProperties	Available
	getStatusDef	Not available
	getUser	Available
	getCurrentUser	Available
PerformanceAnalysisService		
	getMBPerformanceAnalysisVehicle	Available
	getMBPerformanceAnalysisDriver	Available
	getMBPerformanceAnalysisVehicleOverview	Available
	getMBPerformanceAnalysisDriverOverview	Available
	getUniversalPerformanceAnalysisVehicle	Not available
	getUniversalPerformanceAnalysisDriver	Not available
	getUniversalPerformanceAnalysisVehicleOverview	Not available
	getUniversalPerformanceAnalysDriverOverview	Not available
PosService		
	getPosReport	Available
	getPosReportTrace	Available
	getLocationDescription	Available
	getLastPosition	Available
	getCurrentState	Available
	getReply	Not available
	sendPosRequest	Not available
	getPosRequest	Not available

Fleetboard Portal migration

SOAP Service	SOAP Method	Availability in New Fleetboard Portal
TripRecordService		
	getTripRecord	Available
	getTourEvent	Available
DownloadService		
	getDownloadData	Available
TimeManagementService		
	getTimeMgmtEvents	Available
DrivingTimesAndRestPeriodsService		
	getDriverPrognosisByDriver	Available
	getDriverPrognosisByVehicle	Available
	getActivitiesByDriver	Available
	getLastActivityByDriver	Available
	getLastActivityByVehicle	Available
	getActivitySummary	Available
	getActivitiesWithSummaryByDriver	Available
	getActivitiesWithSummaryByVehicle	Available
	getShiftTimesByDriver	Available
ServicesService		
	getPrognosisData	Available
	getVehiclesStatusData	Available
	setLegalTestDate	Not available
	getTellTaleEvents	Not available
	getIndividualTellTaleEvents	Not available
	getHistoricalMaintenanceEntries	Not available
MessagingService		
	getInboxData	Partially*
	getOutboxData	Not available
UpdateService		
	registerUpdate	Available
	getUpdate	Available
	confirmUpdate	Available
	unregisterUpdate	Available
VehicleRequestService		
	sendVehiclesRequest	Not available
CustomerAdminService		
	30 methods	Not available

*See <https://webservices.fleetboard.com> for details.