DAIMLER

Daimler Truck AG

THE NEW
FLEETBOARD PORTAL

Fleetboard x Mercedes-Benz Trucks Uptime

MIGRATION CONDITIONS
(Version 05 – 2024/11)

1 - The new Fleetboard Portal - the benefits for you

- One portal for all Fleetboard services, including Mercedes-Benz Trucks Uptime
- Intuitive web solution with modern user interfaces
- Customizable dashboard and notifications
- Location-independent use on multiple end devices
- Quick and flexible further development of functions thanks to cloud solution
- Reduced downtime thanks to faster troubleshooting with the cloud solution

2 – Service availability

The Fleetboard Portal and the services offered are subject to continuous further development. This means, however, that at the time of your migration, some services and functions from the Fleetboard Cockpit may not be available in full or only in adapted form (see 2.2).

2.1 Service portfolio in the new Fleetboard Portal

Fleetboard Cockpit	New Fleetboard Portal		
Name of the service	Application	General availability	Available on migration date
Mercedes-Benz Trucks Uptime	Uptime	✅	✅
FB Mass Memory Download	Compliance	✅	✅
FB Driver Card Download	Compliance	✅	✅
FB Time Recording	Compliance	✅	✅
FB Service	Uptime	✅	✅
FB Uptime*	Uptime	✅	✅
FB Mapping	Map	✅	✅
FB Track & Trace	Map	✅	✅
FB Trip Records	Logbook	✅	✅
FB Performance Analysis	Analytics	✅	✅
FB Reports	Analytics	✅	✅
FB APIs	Administration	✅	✅
FB Trailer ID	n/a	❌	
FB Trailer Data	n/a	❌	
FB Logistics	n/a	❌	
FB Messaging	n/a	❌	
Basic Connectivity	n/a	❌	
Mercedes-Benz Truck App Portal**	n/a	❌	

Displayed in the new Fleetboard Portal as FB Diagnosis Control
**Phase-out, no upselling possible after migration*

2.2 Product maturity at the time of migration

Functional deviations (Cockpit/Mercedes-Benz Uptime Portal compared to the new Fleetboard Portal)		
Service affected	Type of deviation	Description of deviation
FB Reports	No longer available in FB Reports	▪ Display of the due date for maintenance activities (e.g. engine maintenance, time-based maintenance) ▪ Display and export of due dates for maintenance activities available in FB Service
FB Mapping	Temporary functional deviation (available at a later date)	▪ Display of PTO activities on the map and table entries in the activity table ▪ Display of the distance to the next POI; POIs as reference points (also not available via API) ▪ Importing POIs ▪ Display and export of positions (map and table) currently limited to 48 hours (instead of 31 days as before). As before, the data is stored for up to 12 months and can be selected accordingly (as before) for up to 12 months in the past.
FB Trip Records	Temporary functional deviation (available at a later date)	▪ Display of PTO activities in the logbook (trip records and trip diagram) ▪ Display of the distance to the next POI; POIs as reference points (also not available via API) ▪ Display of trips from Analytics in the trip diagram in FB Trip Records
FB Track & Trace	Improved functionality (available shortly after migration)	▪ Shorter location intervals for vehicles with Truck Data Centre 6 and 7 LTE or newer: The standard location interval is 3 minutes (Cockpit: 30 minutes), with Track & Trace it is 30 seconds (Cockpit: 10 min.). Technical

		changes will take place at the earliest 3 weeks after successful migration, depending on the availability of the vehicles.
Mercedes-Benz Trucks Uptime	Temporary functional deviation (partially available at a later date)	▪ Map integration within the Uptime application ▪ Display of the air filter in the status data area ▪ Display of individual signals: Engine oil quality, oil pressure, defective bulbs
FB Service	Function no longer available	▪ Display of individual signals: Defective bulbs, oil viscosity, oil pressure, gearbox oil quality ▪ Use of an air filter
FB Uptime (FB Diagnosis Control)	Function no longer available	▪ Manual vehicle request for specific fault codes
FB Mass Storage Download and FB Driver Card Download	Function no longer available	▪ Technical support for the local card reader (instead: DAKO Card Hotel solution) ▪ Customisable storage duration for *.ddd files: Now set to 36 months after the first download by default ▪ It is not possible to define an individual download folder due to the restrictions of the web application. The download folder is always set to the browser's default download folder. However, by integrating an API, it is possible to select a dedicated download folder.
	Improved functionality	▪ Automatic assignment of the company card to vehicles
FB Time Recording	Function no longer available	▪ No vehicle view available (it is still possible to filter by vehicles)
	Temporary functional deviation (partially available at a later date)	▪ Export function of tables
	Improved functionality	▪ If the FB Driver Card Download service is booked, manual supplements/missing events are synchronised with the *.DDD file

2.3 Availability of additional Cockpit functions

Links to partner fleets: The new functionalities for the previous partner fleet function (mirroring of individual vehicles/all vehicles from one fleet to another) are not yet available. A basic functionality is available for subcontractors. There is no integrated overview of all vehicles in a fleet, however.

Rental vehicles: Rental vehicles (e.g. from CharterWay) cannot currently be displayed or integrated into your fleet.

Fleetboard APIs: At the time of migration, the API for the FB Performance Analysis service, FB Trip Records, FB Mapping, FB Track & Trace and FB Service services will be supported.

The API for the FB Mass Storage Download and FB Driver Card Download services, as well as FB Time Recording and the SOAP "UpdateService" will be provided at a later date.

It is not currently possible to limit an API role to an asset group. When creating an API role, the "Assign all asset groups" option must always be selected. This means that all assets are always taken into account when transferring data via API.

Notes on functional deviations (Section 2.2) and on the availability of historical data may also apply to data transmission via API.

Please also note the separate document on the SOAP API in the download area. This contains information on the supported SOAP methods.

Fleetboard apps: After the migration, only limited functions of the previous Fleetboard Driver, Manager and Fleet apps will be available. A new integrated app solution will be partially

available at the time of migration, however, in the form of the Fleetboard App. The new app only works for registered users of the Fleetboard Portal and for the performance analysis service. The Map and Time Recording services will be available shortly. Further services are currently under development.

The "Driver" user will be given access to the app at a later time.

<u>Diesel and electric fleets:</u> It is not possible to activate diesel and electric vehicles in a single fleet. Please use two separate fleets. You can easily switch between them by changing the tenant selected in the Portal.

<u>Local card reader:</u> A local card reader is no longer supported. Instead, we offer a more advanced solution – Fleetboard Remote Card Hosting (by DAKO).

<u>Fleetboard Driver</u> Card: The Fleetboard Driver Card will continue to be supported in the new Fleetboard Portal. Please note that there must always be a 1:1 relationship (1 driver = 1 driver card).

<u>MB TAP</u>: The Mercedes-Truck App Portal will continue to be available at the usual address until 12/2024. Its use will not be affected by the migration.

3 - Important information for migration

<u>3.1 Data transfer</u>

During migration, all fleet master data (driver and vehicle information) is transferred. Transfer of further historical data depends on the services involved and it may take some time until the data are fully visible after migration.

Availability of historical data:

<u>Mercedes-Benz Trucks Uptime:</u> All historical data are transferred.

<u>Mass Storage Download and Driver Card Download:</u> All historical data are transferred. After migration of the fleet, however, it will no longer be possible to use the service in the Fleetboard Cockpit and it will no longer be displayed.

<u>FB Time Recording:</u> Historical data are not transferred. Data have been collected in the new Portal since 05/08/2024. If the FB Driver Card Download service is booked, these data will be synchronised.

<u>FB Mapping:</u> POIs are transferred. It may take up to 24 hours after migration until a vehicle position is visible.

<u>FB Trip Records:</u> Historical data are not transferred. It may take up to 24 hours after migration until the data are available. An activity change is required (e.g. driving/stationary).

<u>FB Performance Analysis:</u> Summarised historical data from the past 24 months from the time of migration will be transferred. Summarised data are available in monthly or weekly views. It may take up to 48 hours after migration until the driver ratings are fully recalculated in the new Portal.

The <u>user accesses</u> assigned in the legacy systems are not automatically adopted for data protection reasons. As part of the migration process, however, you have the option of assigning additional users who will also be invited to the new Fleetboard Portal.

For technical reasons, certain master data (e.g. vehicle and driver designations, designations of drivers and vehicle groups) may contain additional characters (e.g. spaces) after migration.

3.2 Contract
The technical migration does not alter the contractual relationship. There are no additional costs for use of the new Fleetboard Portal.

3.3 Transition phase for new Fleetboard Portal, Cockpit and Mercedes-Benz Uptime Portal
You will retain access to the legacy systems for 3 months from the time of migration. Please note that your access will then only allow limited read rights. You can perform administrative tasks directly in the new Fleetboard Portal. You will receive a reminder before your access to the legacy system is permanently deactivated.

3.4 Hardware requirements
Please note that the FB Portal is not compatible with the following older hardware generations and no data can be retrieved for any vehicles:
- Telematics platform, 5th generation (deactivation at end of 12/2024)
- Telematics platform, 4th generation (deactivation at end of 12/2024)
- Telematics platform, 3rd generation
- Telematics platform, 2nd generation
- Telematics platform, 1st generation

Do you have any further questions? If so, please take a look at the FAQs on our Fleetboard website or, after migration, in the Support Centre of the Fleetboard Portal. In the event of technical problems, please contact Support.

We hope that you enjoy using the new Fleetboard Portal!